

United Lincolnshire Hospitals NHS Trust

The Trust was formed in April 2000 by the merger of the three former acute hospital trusts in Lincolnshire, creating one of the largest trusts in the country. Through four main hospitals and four smaller local hospitals the Trust provides a comprehensive range of hospital-based medical, surgical, paediatric, obstetric and gynaecological services to the 700,000 people of Lincolnshire. In an average year, it treats more than 180,000 accident and emergency patients, nearly half a million outpatients and almost 100,000 inpatients.

United Lincolnshire Hospitals



NHS Trust

case study

Project brief

To undertake a structured review of catering services provided to patients, staff and visitors to 6 hospitals through 2 CPUs and 1 traditional kitchen.

To identify revenue cost efficiencies and savings within the current annual £5m budget, maintaining current high standards and best value.

To identify any capital, building or mobilisation costs required.

To prepare an option appraisal and accompanying risk register and costed models for each proposal.

To prepare and present a final report covering the recommended way forward and timetable for delivery,

Outcome

Andrew Etherington managed the project team including specialist healthcare associates.

The catering services were found to be delivering high quality and standards, but with room to deliver financial savings of 5% - 10% per annum.

Options considered and costed included the establishment of a single CPU and the buying-in of chilled or frozen supplies.

The preferred option sought to deliver efficiency through a re-oriented management and administration function and centralised purchasing.

Further efficiencies were available through the strict control of food production and reduced wastage.

Client Contact

Clive Marriott
Facilities Manager
ULH NHS Trust

01205 445533
Clive.Marriott@ulh.nhs.uk

